

Good Afternoon Paine College Students,

I pray that you're remaining safe! This morning, you should have received an email from the Office of Financial Aid in regards to how the Higher Education Emergency Relief Funds were calculated. If you have not read that communication, I encourage you to do so.

Also for those students who provided a request to change your address, should have received an email from the Business Office stating that the change has been made. You'll need to check your Paine Net to make sure the changes are reflected. If you need to have your address changed, you have until **Friday May 8th, 2020** to provide us with the correct address. We thank those students who has submitted their request.

By now, most you should be able to see the pending credit for the **Higher Education Emergency Relief Funds (HEERF)** with a date of **5/6/2020**. Please note, it will show as two payments on your student account statement. To figure out how much your Relief Fund will be, simply add the two amounts together.

PLEASE NOTE: The Office of Administrative and Fiscal Affairs is working diligently to get the funds recorded, processed, and printed in a timely manner. **We ask that you please do not call requesting when these funds will be disbursed.** Once we have completed our due processes and the checks has been printed, you'll receive an email confirmation. You'll also receive an email confirmation once the checks has been mailed to the address on file. I'm advising you, to check your Paine College email for status updates and any additional information in regards to the Emergency Relief Funds. If for some reason you cannot access your student email account, you will need to reach out to the Information Technology Department for assistance.

Should you have any questions and or concerns please send them directly to ARServices@Paine.edu

Respectfully and Remain Safe,

Mr. Arnold R. Pierce, MBA, MS.HEA

Assistant Controller

Office of Administrative and Fiscal Affairs

Paine College

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